

## **PNG Industrial Connection – FAQs**

### **1. How is a connection categorized as an Industrial PNG connection?**

PNG connection is categorized as Industrial connection when the connection is provided by the company to a consumer entity (private / government) where the purpose of supply of gas is manufacturing of goods and products, use as a raw material etc. These types of connections are given to factories & manufacturing units engaged in various activities associated with the creation of goods and products.

### **2. Is the supply of PNG regular?**

The supply is 24 x 7 and uninterrupted.

### **3. What modifications are needed to obtain the PNG Industrial connection?**

For obtaining PNG Industrial connection, consumer needs to make modifications in plant & arrange for internal pipeline from downstream of meter till the gas consumption points.

Consumer is required to appoint a reputed and experienced piping contractor for installation of internal piping from regulator/meter up to burner at his own cost. The piping work should be done strictly as per the technical specifications and guidelines. Internal pipeline drawing along with third-party inspection documents should also be submitted to the company.

### **4. Do I have to pay for consumer security deposit?**

As specified by PNGRB in authorization regulation 14 (2) , the company may take an interest-free refundable security deposit for an amount not exceeding the actual cost of the metering unit and other related equipment and labor charges towards installation, provided that these are installed by the company in the consumer's premises.

### **5. Can one use the industrial PNG in the pantry of the industrial unit?**

For connection in pantry etc., a separate smaller meter will be installed as a commercial connection.

### **6. How frequently the price of PNG changes?**

The price of PNG is dynamic and related on several factors like US exchange rate, crude price. It depends upon the contract terms. However consumers are informed in advance at the start of a billing cycle regarding the prices, if need to be revised.