



Petroleum and Natural Gas Regulatory Board

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No.: PNGRB/IT/ILL/2018/03

28th December 2018

To

All Prospective Bidders

Subject: Clarifications related to Supply, Installation, Testing and Commissioning of 60 Mbps Internet Lease Line. Public Notice No. PNGRB/IT/ILL/2018/03.

Sir,

Pursuant to the queries raised on Supply, Installation, Testing and Commissioning of 60 Mbps Internet Lease Line, following clarifications are being issued:

S/N	Bidder	Query Raised	Response/Clarification
1.	Vodafone Idea Limited	Time to deliver, install a leased line should be 8 Weeks.	In NIT & clause no. 2 at pages 4 & 10, Completion period and delivery installation & commissioning period to be consider “ 45 days instead of 30days”.
		Testing of bandwidth for 15 days are too high. It should be reduced to 7 days.	Not agreed, tender conditions prevail.
		Please confirm whether minimum network availability is 99% or 98.5%	In clause no. 12(d) at page 13 The figure “98.5%” shall be replaced by figure “ 99% ”.
		Can we provide details in the format Bank has given to us or we need to use the same format.	Considered, bank format is also acceptable.
2.	Reliance Jio Infocomm Limited	Jio is new Telecom Service provider & is keen to participate in this RFP. Request PNGRB to consider this clause as "Bidder to have average annual turnover of at least Rs. 50 Cr in last three financial year"	Not agreed, tender conditions prevail..
		30 days duration is very less. Request PNGRB to consider the	In NIT & clause no. 2 at pages 4 & 10, Completion

		delivery time lines of 8 weeks from date of PO. Permission from Hotel management is also required for delivery.	period and delivery installation & commissioning period to be consider “ 45 days instead of 30days”.
		Request PNGRB to consider the LD Penalty to be applicable as below: Late delivery penalty to be applicable beyond 8 weeks as penalty of 0.5% ARC for undelivered link with a maximum cap up to 10% of ARC for undelivered link only.	Not agreed, tender conditions prevail.
		Request PNGRB to consider the acceptance as below: WAN - PE to CPE Ping test Successful testing of Internet link by connecting desktop on CPE router. Request also PNGRB to provide the Acceptance of link within 5 working days post hand over of the link.	Not agreed, tender conditions prevail.
		Request PNGRB to delete this clause, as Termination has to be with specific reason like Termination due to Insolvency, Termination due to Bankruptcy etc. Since Telecom service provider will be investing significant CAPEX to connect this location.	Not agreed, tender conditions prevail.
		Request PNGRB to consider the Payment terms as Quarterly in advance.	Not agreed, tender conditions prevail.
		Request PNGRB to consider the /29 subnet of IPv4, as IPv4 is a scarcity resource.	Not agreed, tender conditions prevail.
		Request PNGRB to get the Reverse Lookup services from Domain Hosting company, as Telecom service providers will not be able to provide the same.	Not agreed, tender conditions prevail.
		Request PNGRB to confirm that who will be providing the CPE router for termination of this ILL link? Will it be provided by PNGRB or Bidder/	Refer the technical specification Annexure-A.

		TSP needs to be provide the CPE router along with termination of ILL link. Please confirm.	
		Request PNGRB to add the additional column for adding the commercials for 3 Year contract period. Current Commercial Bid format is mentioned with Per Year only (i.e. Only Annual Charges). However contract period is for 3 Years.	In clause no. 3 at page 30, The words “Total Amount in Rs. (per year)” shall be replaced by words “Total Amount in Rs (three years)”
		Request PNGRB to confirm whether bidder needs to Quote with Inclusive of Taxes or Taxes will be extra? Please confirm.	Bidders need to quote rates inclusive of taxes.
		Request PNGRB to consider the Acceptance of the link to be WAN Ping test (PE to CPE Ping test) & Successful browsing of IBW link on connecting laptop to Demark device.	Not agreed, tender conditions prevail.
		Request PNGRB to provide the acceptance of link within 5 days post handover of link & Acceptance of link to be site wise (i.e. On individual site wise).	Not agreed, tender conditions prevail.
		Request PNGRB to exclude the LD Penalt on below scenario. 1. Delay in Sharing the complete site address & site contact details for all sites. 2. Delay in getting the Buidling permission for laying the fiber cable 3. Site is not ready (i.e. Site readiness is not available as per checklist shared). 4. CPE is not available for termination of link. 5. Permission not available on rooftop for installation of link.	Not agreed, tender conditions prevail.
		Request PNGRB to exclude the Penalty for not meeting the SLA up time in	Not agreed, tender conditions prevail.

		<p>below scenario.</p> <ol style="list-style-type: none"> 1. Power failure. 2. Force Majeure 3. Trouble ticket not booked with ISP. 4. Permission not available for maintenance & restoration of link. 5. Earthing issue or Online UPS related issue. 	
		Request PNGRB to extend the Bid submission till 15th Jan 19.	Not agreed, tender conditions prevail.
3.	Spectra	Service provider/Bidder should have its own fiber network of 2500+ Kilometer.	Not agreed, tender conditions prevail.